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Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, September 06, 2011 11:35 AM
To: 'Trudy Crow'
Subject: RE: Protest: Duke Energy Price Increase

Dear Ms. Crow,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: trudyocrow@gmail.com [<mailto:trudyocrow@gmail.com>] **On Behalf Of** Trudy Crow
Sent: Saturday, September 03, 2011 1:10 PM
To: Contact
Subject: Protest: Duke Energy Price Increase

RECEIVED

SEP 06 2011
11:35 AM



* Required Fields

Letter of Protest

Print

Email

Date: * September 06, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * Trudy O. Crow

Mailing Address * 67 Burnette St.

City, State Zip * Lyman, SC 29365 Phone * 864-921-1334

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I've been a customer of Duke Energy since 1970 when my late husband and I married.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

As one of thousands living on a fixed income and rearing my two granddaughters, it is becoming more and more difficult to make ends meet. First, gasoline prices rose, then food prices rose - ostensibly because the cost to transport them increased but when gas went back down, prices remained high and packaging become smaller so consumers were hit with a double whammy.

My power bill has risen dramatically over the past ten years from around \$90/month to a current \$204/month on a fixed payment schedule. However, my income has remained the same.

At one time, I paid Duke on a fixed payment schedule and usually had a refund at years end. Now, I pay on a fixed schedule which only increases each and every year.

Duke Energy should take the money for upgrades from its CEO's and investors who can afford it and and make energy more affordable for others who live on Social Security/disability incomes and have no big retirement funds to support themselves and their families.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

YES, I would.